## **QUALIFICATIONS**

<u>Knowledge of:</u> Current technology and software applications including Microsoft Excel, Microsoft Word; correct English usage, spelling, grammar, punctuation and composition; current office methods, procedures and equipment, including word processing, data entry, fax operations, duplicating machines; methods used in compiling complex statistical reports; data processing terms, practices, and procedures; logical steps in computer operating systems and record management.

<u>Ability to:</u> Perform a variety of complex and technical clerical work involving use of independent judgment with accuracy and speed; possess excellent organizational skills; proficiently operate standard office equipment; computer/word processor, fax machine, duplication machines, computerized telephone system, etc.; perform complex mathematical calculations with accuracy and speed; establish and maintain cooperative and positive working relationships with diversified staff and general public; detect errors in printed output and troubleshoot query problem in pre-identification files needed for documents and barcode labels; interpret an extensive variety of technical instructions.

## PHYSICAL DEMANDS

The physical requirements indicated below are examples of the physical aspects that persons within this position classification must perform in carrying out essential job functions.

- x Will frequently exert 20 to 30 pounds of force to lift, carry, push, pull or otherwise move objects
- x Will stand, walk, and sit most of the time, but may walk or stand for brief periods of the time; occasional bending, stooping, crouching, kneeling, reaching above shoulder level, and/or ascending and descending a step stool or step ladder
- x Must possess the ability to hear and perceive the nature of sound
- x Must possess visual acuity and depth perception
- x Must be capable of providing oral information, both in person and over the telephone
- x Must possess the manual dexterity to operate business-related equipment and to handle and